

RULES OF PLAY

We encourage children to have fun while using the soft play facility.

We have taken every reasonable step to control the risks through the design, maintenance and operation of our soft play, to encourage children to climb, play and explore in a safe environment. However, it is impossible to eliminate such risks completely whilst providing a stimulating environment; these include children being exposed to moderate physical activity, tripping, falling and bumping into fixed objects and other children. We politely ask that Parents/Guardians recognise and accept this risk.

The soft play opening hours are 10.00am – 4.30pm (subject to cleaning, maintenance and private events).

The soft play is recommended for children between the age of 3 and 8 years old. No person(s) aged 8 or over are permitted to play on the soft play.

A maximum of 54 children are allowed in the soft play facility at one time.

We recommend children wear long trousers and a long sleeve t-shirt when using the soft play and all children must remove shoes and be wearing socks to use the soft play. Socks can be purchased from the café.

We also recommend that badges, shoes, jewellery, clothing with sharp points, clothes with ropes and cords, and other loose articles must be removed before entering the soft play. Spectacles should only be worn if used with a retainer and shatter proof lenses.

For health and safety reasons, food and drink must not be consumed in the play area and chewing gum is strictly prohibited.

Parents/Guardians must remain at the soft play at all times and observe their children to ensure that they are capable of using the equipment safely and to ensure the children under their supervision are well behaved at all times.

Parents/Guardians are responsible for supervising their children at all times when they are in the soft play facility.

Children remain the responsibility of their parents / guardians at all times.

Children who are unwell should not use the play equipment.

We ask that children do not climb on the netted wall or system structure.

Children must not stand up, run up/down on the slide.

The museum will not accept fighting, bullying, abusive, aggressive, or any type of behaviour deemed to be unsuitable towards museum staff or other members of the public from either children or adults will not be tolerated under any circumstances and children and their supervising adults who engage in such behaviour will be asked to leave immediately without a refund.

Management reserves the right to refuse entry.

Please note there may be days when the soft play will be closed, however we will endeavour to inform customers of these dates in good time.

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Thank you and enjoy!